

GULFP^{ORT} AT A *GLANCE*

Where City employees get their news



Mayor's Note

311 Central Call Center

One Call - City Hall is now open and accepting calls. This vision was brought to fruition through a collaborative effort of ideas, suggestions, and hard work by your co-workers and Administration. Any citizen in Gulfport can pick up the phone, dial 3-1-1 and get directly to City Hall.

The 311 call center provides the proper placement of the citizen at the initial call without being 'bounced' around the city and most of the time handles them immediately. The call volume to the respective city offices will decrease, in turn freeing up time that workers spend answering calls for other departments.

Some calls that come in are requests for information such as where certain parks are, when will the Farmer's Market open, where is the Court located, what are the hours of operation, which trees are protected, etc. To accurately respond to questions such as these, we have established an electronic 'library' with information that has been provided to us so that we don't have to transfer the call.

Other calls that are handled with the 311 system are potholes, street sweeping, inoperable vehicles, overgrown property, accumulation of trash and debris, dilapidated structures, beautification, and water leaks. When calls come in about these areas, we establish a case and take the information needed to handle the issue. The case is immediately sent electronically to the respective department for action. For example, when we take an overgrown grass complaint, it is sent to code enforcement and then it is processed through the Environmental Court system.

MARCH/APRIL 2011

City News



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One Call To City Hall 311
Public Information Office
868.5782

Once the case is closed the citizen is notified that the issue has been resolved. Since the court began, over 4,700 cases have been resolved (with only 75 having actually go before the judge). This is one manner in which the city encourages property owners' compliance. This process has resulted in a significant time reduction in the actual case time from inception to resolution. Our staff looks forward to assisting each department as we move our city toward a more efficient and customer friendly environment. Ideas and suggestions began this development and we welcome additional input as we continue to grow.

Sincerely,
George Schloegel, *Mayor*



*One Call -
City Hall*

3 1 1

To make a service request, get billing information, or make an anonymous complaint about a local eyesore just dial 311.

311 is for all non-emergency calls within the City of Gulfport.

Emergency Callers should continue to dial 911 for assistance.

Many Cellular providers have already made it possible for cell phones in Gulfport to reach City Hall by dialing 311.

For more details call your service provider.

Benefits Buzz

By Butch Jordan, Wellness Committee Member and
Former Chief Administrative Officer



My Personal Journey-Butch Jordan

Ten years ago this July I retired from the City of Gulfport. My health was in shambles. I had uncontrolled diabetes, kidney disease, a rare bone disorder called Charcot, and I was overweight. I had just spent four months bedridden and three months in a wheelchair. My doctor told me I had five years to live if I didn't turn things around. I was at a dead end.

I decided to retire and devote much of my time to improving my health. After transferring onto my wife's health plan, I was informed of a Wellness Program where nurses would develop a plan and keep in contact with me every month. As an incentive, they offered a free wellness check-up with a local doctor, as well as free tests for certain conditions once a year.

I finally made a decision to enroll in the wellness program. It was the best choice for myself and my family. I was assigned a nurse who helped me get my diabetes under control. She provided a program for diet, exercise, and mental health. It took a few years of frustration, with moderate results. Yet, I persisted and over a period of time, my A1C (a test that gives an average of your blood glucose levels) went from 7.8 to 5.4 (A1C levels higher than 7 means patients are at a greater risk of diabetes complications). My cholesterol, triglycerides and blood pressure all dropped to more acceptable levels and I lost 40 pounds. My kidney function has not improved, but it has not worsened. Thankfully, I have been able to cut my medication in *half!*

Perhaps you wonder why I am relating all this information to you? The City recently developed a wellness program that is designed for you. A cynic would say that the City is just trying to save some money. I would say that is partially correct. The truth is that the City wants you to be physically and mentally fit. You will be a healthier employee; therefore, the City can keep medical costs in check. This in turn helps you maintain lower premiums, coupled with better benefits. It all goes hand-in-hand. The best and most significant benefit is it not only makes you a healthier, happier employee, it makes you a better spouse, parent, child, etc. You stand to enjoy a better lifestyle, along with a chance to achieve a higher quality of life in your future "golden" years.

The Lord has greatly blessed me. If I can impart some wisdom to you, it would be to get involved in this wellness program. You owe it to yourself and your family. I also hope that you have a long, healthy and productive life!

Benefits Buzz

By Lynn Hill, Wellness Committee Member
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On April 6th, a group of our employees participated in the American Heart Association's National Start Walking Day. Our hats are off to the participants who took time out of their schedules to participate in the walk. What better time of the year to start walking for your health!

**National
Start!
Walking Day**

Studies show that walking can:

- Reduce risk of coronary heart disease and stroke
- Reduce high cholesterol
- Lower blood pressure
- Reduce risk of colon cancer
- Reduce body fat
- Help control body weight

The only way we can escape from our everyday mind and the pressure of our own thoughts is when we learn to let go, empty our mind and relax. We need to get out of our mind at least once a day and turn off and tune in to our own authentic life, our own vibrations and our own inner rhythms. The easiest way to do this is to take a brisk, fitness walk.

Walking recharges our batteries after tension and stress has drained them of power and energy. It is as natural as breathing. Walking works because as we hit our natural stride, we become unconscious of our body and its movement and we are aware only of the rhythm. We are in the zone, borne along in a total body experience which makes us whole.

- Increase bone density
- Help prevent osteoporosis
- Help with osteoarthritis
- Reduce risk of non-insulin dependent diabetes
- Help with overall flexibility
- Increased mental well being



Pictured first row: Liz MacMillan, Samantha Gunter (Beecher Carlson), Antoinette White, Lynn Hill, Minnie Blue, Kerri Jones. Pictured second row: Pam Kennedy, Ginnie Hem, Cathy Williams, Cheryl Millender, Kathy Hale, Gloria Byrd and Sherry Dulaney.

Not Pictured: Tony Wallace

In the Spotlight: The Fire Department Voice

Michael Beyerstedt
868.5950/mbeyerstedt@gulfport-ms.gov



Fire Chief Michael Beyerstedt brings to the City of Gulfport 22 years of experience. Prior to accepting the position in Gulfport the Chief held a position as Fire Chief for the City of Jackson located in Jackson, Michigan.



QUESTIONS:

Mike Beyerstedt, Fire Chief

1. As the new Fire Chief what are your plans to improve operations within the Fire Department? I have been blessed to come into a situation where I have a very high functioning fire department; one many other departments look up to as a model of an effective all hazard fire department, so most of the changes are minor tweaks to improve our efficiency. We are looking to improve our data management, merge our evaluations into the same system used elsewhere in the City, and make a bigger push into fire prevention and public education. The biggest change I am looking to make is in our training. It is my responsibility to ensure that the Fire Fighters have been properly

prepared to deal with any situation we may send them on, and we are going to follow through on that commitment.

2. So, just how tough is Fire Fighter training ? Firefighter training is very demanding. The tough part about it is that you are being challenged mentally with the classroom work, and physically with training ground work all at the same time. To add to these challenges, you are being asked to bring control to situations that your parents have spent your whole life telling you to avoid.

3. Are fire extinguishers still a safety requirement? Who is responsible for selecting, placement and servicing the extinguishers?

Business occupancies are required by code to have a fire extinguisher. The number of extinguishers and types vary by the size and type of business. Anyone who has questions as to whether or not extinguishers meet the demands of their occupancy, can call my office and we'll look into the situation further.

4. What are your hobbies or what do you like to do with your free time? My main hobbies are fitness related. I enjoy riding bicycles (I have 5 of them) and try to ride one to work most days. I also like running, working out, and playing golf. Besides the obvious health benefits, I have always used exercise as a way to relieve stress. When I have a tough day, I just tack a few more miles onto my ride home and this gives me time to think problems over and put things in their proper place. I also enjoy traveling and spending time with my wife and family.

LIGHTS & SIRENS: Fire & Police News

POLICE DEPARTMENT

By: Michael Beyerstedt

868.5950 / mbeyerstedt@gulfport-ms.gov

This has been an exciting Spring at the Gulfport Fire Department, as we have welcomed a new Fire Chief, and conducted recruit and promotional testing. The recently completed Fire Fighter recruit testing for the department was the largest pool of applicants ever. Promotional testing was conducted for the first time in more than three years. The field of candidates for this testing was also the largest in the history of the department. We wish to express our appreciation to the Human Resources and Civil Service Departments for their tireless assistance throughout this process.

The Gulfport Fire Department Dive Team has had a busy Spring as well. This photo is from one of their responses in March when a vehicle traveling on Airport Road submerged into Turkey Creek.

On April 12th, the Fire Department partnered with a film crew from Germany filming a documentary entitled "How Earth Made Men". Participation in the filming of this program allowed our department the honor of testing and development of new protective clothing for firefighting operations, as well as to be involved in the actual production of a television program.



"How Earth Made Men"



The Gulfport Fire Department Dive Team



LIGHTS & SIRENS: Fire & Police News

POLICE DEPARTMENT

By Mike Saucier, Sergeant
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Civilian Employees of the Month

Donna Fox was recognized as Civilian Employee of the Month for January 2011. A twenty-year veteran, Fox serves as the O.I.C. of Police Dispatch. She is credited with expediting the smooth transition of the dispatch center from its Highway 49 location to the Robert J. Curry Public Safety Center. The move required several complicated steps, including temporarily operating out of Biloxi during the installation of equipment. Her supervisor said the task was completed by Donna and her staff as if it was routine.



Donna Fox

In Memoriam

On March 29, 2011, a precious life was taken from this earth. A mother, daughter, sister, and friend to many, she was a person many of us watched grow into adulthood. **Deanna M. Tucker**, the daughter of Alan and Barbara Weatherford, was taken from this earth too early. As we travel through the journey of life, we learn that tragedy and sorrow are a part of it. But rarely in our hearts and minds do we expect it to be so close to us. As it has been said over the preceding days and weeks, words cannot begin to heal the pain experienced by the Weatherford family. However, through time, our thoughts, prayers and continued support can provide a base from which they can begin the healing process.



Debra Williams was recognized as Civilian Employee of the Month for February 2011. A Records Clerk for four years, Williams is credited with overseeing and organizing the copying, scanning and organizational control for thousands of documents damaged by Hurricane Katrina. Due to her determination and seemingly never ending efforts, a mountain of paperwork has been greatly reduced. Her supervisor says she is a person whose attitude, loyalty and honesty make someone the public can relate to and feel comfortable with.



Debra Williams

It's hard to say good-bye; it's difficult to see tomorrow when someone you love is gone. Cherish the Memories.

LIGHTS & SIRENS: Fire & Police News POLICE DEPARTMENT

Continued from page 7

Officer Shawn Williams was nominated as Officer of the Month for December 2010. A four year veteran, Officer Williams was recognized for his outstanding devotion and dedication to removing criminals from the streets. His supervisor states, "aside from his consistent performance, he maintains a positive attitude and brings a sense of humor to his work environment." He is known amongst his fellow officers as a hard worker who rarely takes credit for his accomplishments.

Detective Sergeant Matt Thomas was Officer of the Month for January 2011. Sgt. Thomas, a ten year veteran, received this recognition for his efforts to successfully solve a recent murder. While Sgt. Thomas was investigating the case he encountered a multitude of obstacles. His efforts included the need to consolidate information that raged over several states and required the cooperation of federal, state and local agencies. His determination and dedication lead to a successful conclusion and brought closure to the family during a tragic time in their lives.

Sergeant Joey McCormick was selected as Officer of the Month for February 2011. Sgt. McCormick, a 12 year veteran, received recognition for finding innovative means to conduct pawn and property searches relevant to stolen property while assigned to the Criminal Investigations Division. Sgt. McCormick was also directly responsible for solving several felony crimes. His supervisor stated that during this effort, "He has exhibited a positive attitude and a work ethic that is matched by few."



MUNICIPAL COURT

Finally Coming All Together

by Jennifer Jones Snaer
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It has been two months since the Court has occupied the new Robert J. Curry Public Safety Center, unlike our neighbors the Police Department who moved in back in December 2010. Even though the transition has been a pretty smooth one thus far, the building was not complete. The courtrooms got the final pieces of furniture needed to make it complete when the benches and new podiums were added, which are not only functional, but are a beautiful addition to a first class facility.



Everyone who enters the building comments about how beautiful and nice the building is. Even those who are there to pay off traffic tickets are impressed! For staff who have been with the Court since the "Trailer Days" after Hurricane Katrina and through the days of "going to school" again at the old 28th Street School, the highly anticipated new hurricane proof structure is finally a reality.

Arrestment Courtroom

Trial Courtroom



Trial Court Bench

Arrestment Courtroom



Retirees: Thank you for Your Service and Dedication

Mark Ballman	Fire Department	Battalion Chief	24 years of service
Dean Morrow	Fire Department	Battalion Chief	23 years of service
Brenda Evans	Municipal Court	Sr. Deputy Court Clerk	27 years of service

Announcements/New Arrivals!!!



Layne Key Brannon

Date of Birth: January 13, 2011

Parents: Chelsea (Legal Case Manager)
and Casey Brannon



Emory Haylen Anderson

Date of Birth: March 31, 2011

Parents: Allen (Fire Fighter) and
Amanda Wilkinson Anderson.



Thanks for Your Many Years of Service.

MILESTONES

Congratulations on Your Promotion!

Matthew Boone	Patrol Officer II
Marcus Oster	Patrol Officer II
Kenneth Payne	Battalion Chief

New Hires

Brian Labat	Beautification Coordinator	3/7/2011
Daniel Belgard	Patrol Officer II	3/21/2011
Natalie Sims	Deputy Court Clerk I	3/21/2011
Mandy Keenan	Dispatcher	4/04/2011
Luchi McGee	Auto Mechanic I	4/18/2011

Congratulations **2011** ***Graduates***



“Let us keep climbing even higher; never fearing the step that is next; for our goal is in our grasp, just beyond our hopes and dreams.”

Thomas M. Smith

Jason Ryan Cuevas, son of John Cuevas (Patrol Officer) is graduating from Long Beach High School. He will be attending Mississippi State University majoring in Electrical Engineering with a minor in Mechanical Engineering. Jason is enrolled in the US Air Force ROTC Program.

Breanna LaShawn, daughter of Belinda L. Thomas (Assistant Court Clerk) is graduating from Pass Christian High School.

Nathanael Floyd, son of Lee (Safety Inspector) and Darlene Floyd, is graduating from West Harrison High School. Nathanael plans to join the Military.

James Donlin Jr., son of James Donlin (Battalion Chief) is graduating from Saint Stanislaus High School. He plans on attending Mississippi Gulf Coast Community College in Perkinston in the fall.

Taylor Walker, daughter of Keith (Sergeant) and Christy Walker is graduating with honors from Pass Christian High School. She has signed a soccer scholarship with Mississippi Gulf Coast Community College.

Andre Davis, son of Larry Davis (Program Coordinator, Leisure Services) is graduating from Harrison Central High School.

Gulfport Honored by United Way of South Mississippi

GULFPORT – The United Way of South Mississippi this month recognized the City of Gulfport for its outstanding community leadership during the group’s annual LIVE UNITED luncheon.

The United Way of South Mississippi honored 21 organizations, seven individuals and two volunteer groups for setting an example in the community of giving, advocating and volunteering for a stronger South Mississippi.

Gulfport was recognized for true community leadership in 2010 by running an educational United Way campaign with exemplary employee participation, significant charitable examples set by leaders within the city, and considerable contributions.

The city was one of more than 200 entities in Hancock, Harrison and Pearl River counties to run a workplace campaign. Gulfport made a clear commitment to support the LIVE UNITED movement by encouraging its employees to give, advocate and volunteer to make South Mississippi a better place for everyone who lives and works here.



From left: Jim Pitts, 2010 United Way of South Mississippi campaign Co-Chair, Kerri Jones, City of Gulfport Program Coordinator, Dr. John Kelly, Gulfport CAO, and Dave Vincent, 2010 United Way of South Mississippi Campaign Co-Chair.

Nope, No Shade Trees
by Ramona Ervin, Public Woks
868.5840/rervin@gulfport-ms.gov

Nope, no shade trees and certainly no shade tree Mechanics. Technology demands new thinking and ability of everyone in every field these days. And for "Mechanics" it is imperative to become true TECHNICIANS.

For our technicians to stay up-to-date they must continuously learn new methods of diagnosing problems, making repairs and maintaining a very wide range of vehicles and equipment. Our technicians are ASE and MAC certified in several fields and regularly take training in diagnostics offered by manufacturers and service oriented vendors.



Our technicians must undergo training in brakes, hydraulics, and welding. They must also learn about the different types of automotive oil and its functions for each type of vehicle. With summer being just around the corner having a properly operating air conditioner is a big demand.

From plugging a tractor tire on the side of Pass Road to computer diagnostic scanning these guys do it all for the over 500 pieces of equipment that is the responsibility of the Maintenance Garage.



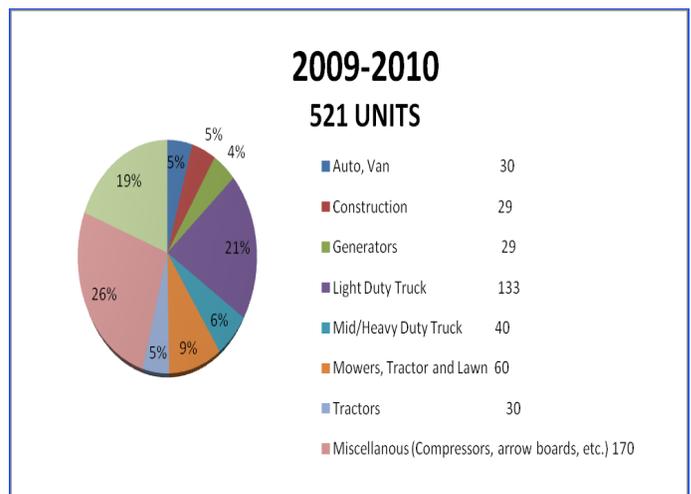
The Public Works Maintenance Garage doesn't take care of just backhoes and street paint strippers for Public Works, it also maintains every vehicle and piece of equipment belonging to The City except for those of the Fire and Police Departments.

Currently, the shop is full of various units with a wide range of problems:

- A 1999 dump truck is in for brake problems and the A/C isn't blowing cold.
- A zero-turn lawn mower is having hydraulic pump issues.
- One sewer vacuum truck is awaiting repair of a pressure hose reel brake while another has a computer board problem.
- A fifth-wheel trailer fills almost two bays awaiting parts for repair of the king pin, while the axles are being serviced.
- The Traffic Division's hi-range bucket truck is being diagnosed to find the cause for the bucket controls not working properly.
- Preventative maintenance has been scheduled for several trailers, a mini hoe, and more than five vehicles of different makes and models ranging from 1998 to 2010.

HOW DO THEY DO IT?

The national staffing standard of technicians to equipment ratio is 45:1. With only five technicians in the Public Works Maintenance Garage, the ratio is 104 units per technician.



Nope, No Shade Trees
by Ramona Ervin, Public Woks
868.5840/rervin@gulfport-ms.gov

All the crews of every Public Works Division serves a lot of credit for their abilities, knowledge and excellent handling of their responsibilities. All of their divisions work are seen by the citizens and applauded – with the exception of the Maintenance Garage.



When you see the Pot Hole Patch truck and crew on the streets, remember the ability for them to do their job is in large part due to the 200 hours of on shop time needed to maintain and repair that one vehicle.

When bad weather hits and electrical power fails, these guys are responsible for being certain the generators for the water wells are working.

When the traffic signal on the corner isn't working or someone has taken out a stop sign, you rely on the Maintenance Shop of Public Works to be sure equipment is ready to roll to fix the problem.



The responsibility of keeping all of these vehicles and equipment operational falls on the shoulders of Richard Thorsten, Division Manager; five technicians, Doug Hicks (Shop Supervisor), Brad Ward (Shop Foreman); and three Equipment Specialists, John Ladner, Jr., Ben Clark and Orlando Green, assisted by Leon Joyce, Parts and Tools Custodian.

Richard states, "I handle the paperwork and after almost four years I am still amazed at the diverse knowledge of these men. One minute they may be changing a cutting blade on a side arm mower and the next they will be replacing computer boards in a \$300,000 sewer vacuum truck."

Technicians study, train, and learn from experience. They work in the heat and the cold. They are called out in the middle of the night when a street sweeper breaks down and away from their lunch because a battery is dead on a water billing vehicle.

What's Going on in Gulfport
By Craig Wiggins, Urban Development
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New Gulfport Restaurants

by Craig Wiggins,
Urban Development
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cwiggins@gulfport-ms.gov

- **Big Mike's Speakeasy** is now Open 7 days a week for lunch and dinner. Happy hour from 4-7pm. It is located at 2101 13th Street, south of the CTA parking garage.
- **Baccus Steakhouse** has opened on 27th avenue, downtown Gulfport.
- **Lookout Steakhouse** has opened at 1301 26th avenue, downtown Gulfport.

2010 Gulfport Census Summary

As of the census of 2010, there were 67,793 people residing in the Gulfport.

There were 31,602 housing units at an average density of 555.4/sq mi (214.4/km²). The city had 83.24% housing units occupied. There was an average of 2.57 persons living in each occupied housing unit.

2010 CENSUS

by Cory Long,
GIS Analyst
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The population density was 1,191.4 people per square mile (459.9/km²).

The city had 74.97% of its population at the age of 18 and above.

The racial makeup of the city:

56.86% White,

36.07% African American,

0.39% Native American,

1.69% Asian,

0.14% Pacific Islander,

2.13% from other races,

2.73% from two or more races.

Results show that 5.19% of the population was Hispanic/Latino of any race.

What's Going on in Gulfport

Gulfport Music Festival

Friday May 13th & Saturday May 14th

Gulfport Music Festival is a collaboration between the City of Gulfport and Mississippi Media. Sponsors for the event are Pepsi and Budweiser. Our goal is to present a first-class music festival for the Gulf Coast and visitors from other areas.

This year's festival will include a main stage located at 13th Street and 27th Avenue. Friday night will feature Country music highlighted with a performance by Montgomery Gentry! Saturday night will feature Pop/Rock music starring Train!

In addition to the Main Stage, a Beer Garden area will showcase individual acts in a more intimate atmosphere. The Beer Garden will have premium and draft beers on the menu.

There will also be food booths offering Barbeque, Pizza and other items.

Entrance gates will be located on 27th Avenue and 13th Street. Gates open at 4 p.m. on Friday, May 13th and 3 p.m. on Saturday, May 14th.



Tickets to the 2-day Gulfport Music Festival are now available at all Wal-Mart stores on the Coast.

Tickets can also be purchased online at www.gulfportmusicfestival.com and the following locations:

Bob's Burger Factory
5 Pass Road
Gulfport, MS

High Cotton Grill
3516 Sangani Boulevard, # C
D'Iberville, MS

The Quarter
2504 13th Street
Gulfport, MS

Edgewater Mall Service Desk
2600 Beach Boulevard
Biloxi, MS



DEPARTMENT OF LEISURE SERVICES

Activities for the Family

By Liz MacMillan

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Water Recreation in the City of Gulfport

The warm weather has arrived and there are many ways for your family to cool down in the City of Gulfport. First, you can start by visiting one of the splash pads that are located at Westside Park and Gaston Point Park. Admission is free of charge. Coming soon... splash pads at Goldin Park and Jones Park!

Then you can take a dip into the pool located at the Francis X. Collins Fitness Center which is on Swetman Boulevard. The pool is open from May 28th through September 4th and the operating hours are: Monday-Friday 2pm-7pm; Saturday-Sunday 12pm-6pm. The entrance fee to the pool is \$1.00 or you can buy a pool pass for the season: \$20 for one pass, \$30 for two passes, \$40 for three passes, and \$50 for four passes. The pool is available to rent for pool parties. Please contact the pool at 868-5793 for further details.



Farmers Market

For those of you who enjoy fresh produce, visit the Farmers Market. The market is open on Tuesdays and Fridays from 6am to 6pm April through November. It is located in the old downtown library parking lot on the corner of 21st Avenue and Highway 90.



2011 Summer Camp Registration

Register for Summer Day Camp, Swimming Lessons, Hershey Track & Field, and the Golf Program at one convenient location!

Tuesday, May 3rd • 6am-6pm
Wednesday, May 4th • 9am-5pm
at the
Handsboro Community Center
1890 Switzer Road

Camp Sites

Ages 5-8
Harrison Central Elementary

Ages 5-12
Bel-Aire Elementary
Herbert Wilson Center
Three Rivers Elementary

FLASH Camp
19th Street Center*

**Camp for children with special needs.*

2011 Tuition is \$55/week per child



Say What???
Department of
Leisure Services

GRC:
Gaston Hewes
Recreation
Center

Prudie Circle:
Goldin Park

2nd Street Park:
Owen T. Palmer
Park

MOTHER'S DAY
by Jennifer Jones Snaer
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There are many names and ways we can call her:
Mother, Mom, Momma, Mommy, or Mama.

They all equal up to what she is to us:
loving, caring, and wonderful!



Mother's Day is celebrated in several countries across the globe although the month and date it is celebrated varies in each country. In the United States, we celebrate Mother's Day in the month of May. The date was declared by US President Woodrow Wilson on May 8, 1914 when he signed a Joint Resolution designating the second Sunday in May as Mother's Day. This US tradition of celebrating Mother's Day and paying tribute to mothers spread across several countries over the years and many have also adopted the second Sunday of May as Mother's Day. However, the way Mother's Day is celebrated in other countries varies and is quite different in which we celebrate it in the U.S. What is more important than the date and fashion of commemoration is the feeling behind it. The idea of Mother's Day the world over is to pay honor to mothers for all their love and support and to make them feel special.

A Mother's Love

There are times when only a Mother's love
can understand our tears, can soothe our disappointments and calm our fears.

There are times when only a Mother's love can share the joy we feel when something
we've dreamed about quite suddenly is real.

There are times when only a Mother's faith can help us on life's way and inspire in
us the confidence we need from day to day.

For a Mother's heart and a Mother's faith and a Mother's steadfast love were
fashioned by the angels and sent from up above.