GULFPORT MUNICIPAL COURT

Customer Satisfaction Survey Case Number: _____

1. Have you ever previously been a defendant, victim or witness in Gulfport Municipal Court?
   ☐ YES ☐ NO Comment: _____

2. Was this your first contact as a defendant in Gulfport Municipal Court? ☐ YES ☐ NO
   Comment: _____

3. Were court personnel professional in their dealings with you? ☐ YES ☐ NO
   His/Her professionalism was: ☐ Excellent ☐ Good ☐ Fair ☐ Poor
   Comments: _____

4. Did anyone use inappropriate language during your conversations? ☐ YES ☐ NO
   Check One: ☐ Slang ☐ Profanity ☐ Clear - Proper Language
   Comments: _____

5. What was the general appearance of the court personnel you came into contact with?
   ☐ Excellent ☐ Good ☐ Fair ☐ Poor
   Comments: _____

6. Were the charges against you fully explained? ☐ N/A ☐ YES ☐ NO
   Comments: _____

7. Did personnel fully explain your options for either challenging the charge or paying a fine?
   ☐ N/A ☐ YES ☐ NO
   Comments: _____

Please use the space below to write any additional comments, suggestions or observations you think may improve the efficiency of the Gulfport Municipal Court.

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